



RAJAGIRI DAWOOD BATCHA COLLEGE OF ARTS AND SCIENCE

Recognized by UGC under Section 2(f) & 12(B) | Affiliated to Bharathidasan University, Tiruchirappalli

No.4, Saliyamangalam Road, Papanasam - 614 205, Thanjavur Dt. ☎ 04374 222123 📞 +91 63809 80363



RDBCAS/AICTE/Essentials/01/2024-25

CERTIFICATE

Online Grievance Redressal Mechanism

Rajagiri Dawood Batcha College of Arts and Science, located at Saliyamangalam Main Road, Papanasam, Thanjavur District- 614205 has successfully established an online grievance redressal mechanism in compliance with AICTE norms.

Our institution has implemented an ERP system that ensures an effective online platform for addressing grievances from students, faculty, and other stakeholders. The details of this mechanism have been updated and are accessible on our official website for easy reference.

The ERP-based grievance redressal system ensures:

Online Submission: A portal for stakeholders to submit grievances conveniently.

Transparent Tracking: A mechanism to track the status and progress of submitted grievances.

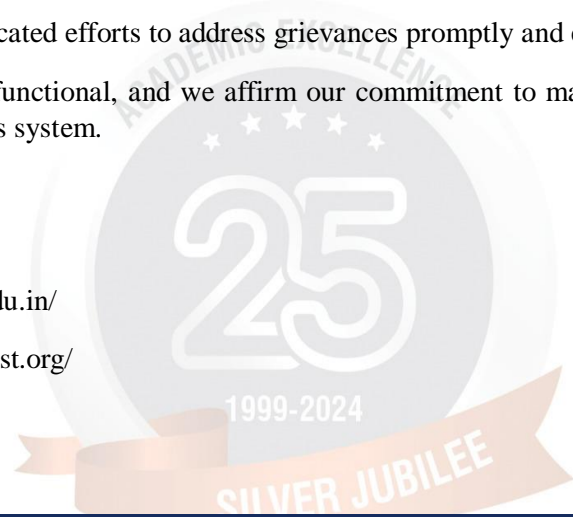
Timely Resolution: Dedicated efforts to address grievances promptly and effectively.

This mechanism is fully functional, and we affirm our commitment to maintaining transparency and accountability through this system.

Reference:

Website - <https://rdbcas.edu.in/>

ERP - <https://portal.rdbtrust.org/>



Grievances #	Grievance Type	Raised By	Name	Phone	Date	Action
1		Student	HAMSIYA FARZANA	7826952966	10/01/2025	⋮ ✕
2		Student	HAMSIYA FARZANA	7826952966	10/01/2025	⋮ ✕
3		Student	HAMSIYA FARZANA	7826952966	10/01/2025	⋮ ✕
4		Student	Baranika S	8925103243	03/01/2025	⋮ ✕
5		Student	Aasifa M	9789526953	25/12/2024	⋮ ✕
6		Student	Aasifa M	9789526953	25/12/2024	⋮ ✕
7		Student	Anis Fathima B	883371639019	18/12/2024	⋮ ✕
8		Student	Anis Fathima B	7418531900	18/12/2024	⋮ ✕
9		Student	Anis Fathima B	7418531900	18/12/2024	⋮ ✕
10	Transport	Student	FAHEMA A	9952318058	23/07/2024	⋮ ✕
11	Academics	Student	AASHIKA T	7639253965	12/06/2024	⋮ ✕

Managed by Dawood Batcha Educational and Charitable Trust - No.6 Scheme Road, Mahalingapuram, Chennai - 24.